ANNUAL REPORT 2018-19

South Bay Family Health Care
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Dear Friends,

June 12, 2019, South Bay Family Health Care (SBFHC) will celebrate 50 years of providing access to health care for medically fragile communities. Since our first patient in 1969, SBFHC has provided well over one million clinic visits to low-income underserved individuals.

This milestone has given us time for reflection. From the early days of the South Bay Free Clinic operating out of a small store-front in Manhattan Beach. Meeting the demand for primary health care, behavioral health and dental care for medically fragile communities, and becoming the first HIV/AIDS case management program in the South Bay.

Today, SBFHC operates five clinics throughout the South Bay and Harbor Gateway, and we are a part of the largest safety-net in Los Angeles County. All of our clinics are fully automated, utilizing electronic health records (EHR) to assist with patient care. Our OB-GYN Clinic is an official CenteringPregnancy™ and CenteringParenting™ site. In 2018, SBFHC completed an organizational-wide replacement of the entire IT infrastructure including networks, all workstations, and related software. Finally, we are in mid-construction of a pediatric suite at the Gardena Clinic, expanding access to both pediatric and primary care for the high-need communities we have the opportunity to serve.

We do not take these accomplishments lightly—because of our strong supporters, we have the foundation needed to take us into the next 50 years. Our heartfelt thanks. With you by our side, we can accomplish anything. Here’s to another 50 years!

Yours truly,

Jann Hamilton Lee
President/CEO
South Bay Family Health Care

Trish Anderson
Board Chair
South Bay Family Health Care
1969
South Bay Free Clinic founded; 1,600 visits in the first year.

1970
Clinic moves to a storefront in Manhattan Beach.

1975
SBFC receives first family planning and STD contracts through the State Office of Family Planning and the Los Angeles Regional Family Planning Council (LARFPC).

1977
First contribution in the amount of $2,000 from the City of Redondo Beach and Dee Lacoco honored.

1979
Teen Advocate program is developed in response to increasing need among adolescents. 10th Anniversary.
PATIENT-CENTERED MEDICAL HOME RECOGNITION
The Redondo Beach Clinic completed the Patient-Centered Medical Home (PCMH) renewal application for 2019 PCMH recognition. The Gardena Clinic is in the final stages of PCMH approval. PCMH recognition is tentatively scheduled for August 2019.

CLINICAL CARE AND SUPPORT
- SBFHC successfully completed agency-wide IT replacement of all computers for both clinic operations and administrative support.
- NextGen and i2iTracks were transitioned from a dedicated server to Cloud-based storage for faster service and better management.
- Providers and clinical staff now have access to UpToDate, a clinical decision support system that enables providers to diagnose patients, research best practices for treatment and/or refer patients to specialty providers.
- The Inglewood Clinic received an EyePACS Retinal camera to provide this high-need population with retinal exams during follow up visits.

SOUTH BAY AIDS NETWORK
Hosted 425 South Bay and Harbor Gateway residents at the 2018 World AIDS Day “Beautiful Before, Beautiful After” increasing awareness and reducing stigma of HIV/AIDS.

ANNUAL OLDER ADULT HEALTH FAIRS
Over 1,766 free health screenings were provided to 399 attendees at Older Adult Health Fairs throughout the South Bay, co-sponsored by the city of Manhattan Beach and the City of Gardena.

INTERNERSHIP PROGRAM
SBFHC provided learning opportunities to build skill and working experience for students in the medical field through the following partnerships: Southern California Regional Occupational Center; Maxine Waters Employment Preparation Center; University California Los Angeles (UCLA); California State University, Long Beach; Walden University; and California State University, Dominguez Hills.
1980
Gardena Clinic opens.

1982
Mental Health services begin at Redondo Beach Clinic.

1983
Clinic begins to offer dental care.

1987
SBFC opens first HIV/AIDS case management program in the South Bay.

1989
20th Anniversary marking 30,000 visits.
- Reached over 13,000 South Bay and Harbor Gateway residents.
- 1,805 students received in class presentations.
- 330 residents received free preventative health care screenings.
- 175 at-risk youth received presentations at partnership organizations.

“It’s been a long time coming… an expression that gives pause to looking back through 50 years. In that time, we have gone through many changes, overcome major challenges, and stayed true to our mission. To the many volunteers and staff, thank you for your commitment, dedication, and honorable service that created a strong foundation and continues to build on our reputation of quality care. It has been and continues to be an honor and privilege to work with all of you, as you are the heart and soul of South Bay Family Health Care.”

—Brooke McIntyre Tuley
SBFC receives a $29,631 contract renewal from the LA County Board of Supervisors to provide free HIV testing to an estimated 780 people at the Manhattan Beach and Gardena Clinics.

1990

SBFC grew to the fourth largest free clinic in the United States, and earned a place as one of the top five free clinics in the nation.

1993

SBFC joins a consortium with twelve South Bay private hospitals, free clinics and medical groups to offer primary medical care to the region’s low-income and uninsured patients.

1996

SBFC enters into a public-private partnership with L.A. County, obtaining federal funds to increase outpatient care and reduce emergency room visits.

1997

Five Decades of Care
DEPRESSION SCREENINGS
12,062 patients age 12 and older were screened for depression.

FOLLOWUP CARE
10,855 patients screened for depression received a follow-up care plan.

MENTAL HEALTH SERVICES
306 patients received on-going mental health services, accounting for 1,151 clinic visits.

Dental Services

<table>
<thead>
<tr>
<th>PATIENTS SERVED</th>
<th>DENTAL VISITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>839</td>
<td>2,009</td>
</tr>
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</table>
2001
Name changed from the South Bay Free Clinic to South Bay Healthcare Center.

2003
SBFHC becomes a designated FQHC under section 330 of the Public Health Service Act and the Dr. Claudia Hampton Clinic in Inglewood opens.

2007
Opened OB/GYN satellite Clinic in Inglewood.

2008
SBFHC named one of the California Community Foundation’s top-performing nonprofits.

2011
Instituted NextGen v5.6 Electronic Health Records (EHR).
2015

Renamed Carson Clinic to the Carole Keen Wellness Center.

2016

Redondo Beach Clinic becomes a level-3 Patient Centered Medical Home.

2017

SBFHC becomes the only Centering Parenting™ site in Los Angeles County and one of two Centering Pregnancy™ sites in the County.

2018

Completed an organizational-wide replacement of the entire IT infrastructure including networks, all workstations and related software.

2019

50th Anniversary June 12, 2019.
### Original Budget

**SOUTH BAY FREE CLINIC**

**PROPOSED 1971 BUDGET**

#### EXPENSES

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Rent</td>
<td>$3,060</td>
</tr>
<tr>
<td>Utilities</td>
<td>$1,010</td>
</tr>
<tr>
<td>Telephone</td>
<td>$1,200</td>
</tr>
<tr>
<td>Office Supplies and Postage</td>
<td>$400</td>
</tr>
<tr>
<td>Medical Supplies</td>
<td>$300</td>
</tr>
<tr>
<td>Building Maintenance</td>
<td>$200</td>
</tr>
<tr>
<td>Air Conditioner Note</td>
<td>$350</td>
</tr>
<tr>
<td>Administrator</td>
<td>$3,900</td>
</tr>
<tr>
<td>Insurance - Liability, Fire, Malpractice</td>
<td>$1,500</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>$80</td>
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**TOTAL EXPENSES**

$12,000

#### INCOME

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Contributions (Based on $3780 for 11 mos. of 1970)</td>
<td>$4,200</td>
</tr>
<tr>
<td>Fund Raisers (Based on $1606 for 10 mos. of 1970)</td>
<td>$1,970</td>
</tr>
<tr>
<td>United Way (Balance of $7000 grant)</td>
<td>$5,830</td>
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</table>

**TOTAL INCOME**

$12,000
### Unrestricted revenues and other support

- Patient and third party revenue, net: $6,304,977
- Capitation revenue: $2,291,655
- Grant revenue: $2,507,481
- Contributions and support: $1,813,704
- Other: $1,322,217
- Net assets released from restriction: -

**Total unrestricted revenue and other support:** $14,240,034

### Expenses

- Salaries and wages: $6,520,936
- Salary related taxes and employee benefits: $1,319,494
- Medical supplies and drugs: $2,114,738
- Purchased services: $761,584
- Building and equipment rent: $728,031
- Repairs and maintenance: $548,541
- Medical contractual services: $767,031
- Depreciation and amortization: $167,011
- Insurance: $80,228
- Interest: $43,549
- Communications: $171,892
- Utilities: $90,694
- Travel, conferences and meetings: $41,516
- Other: $305,119

**Total expenses:** $13,660,364

**Excess (deficit) of revenues and other support over expenses:** $579,670

### Capital related grants and contributions

- Increases in unrestricted net assets: $579,670

### Temporarily restricted net assets

- Contributions: $5,000
- Net assets released from restriction: -

**Increase (decrease) in temporarily restricted net assets:** $5,000

**Increases in net assets:** $584,670

**Net assets, beginning of year:** $1,247,882

**Net assets, end of year:** $1,832,552
Glimpse into the Future

Establishing a dedicated pediatric suite at the Gardena Clinic to provide direct primary care and preventative care to infants and children.
COMMUNITY AND CIVIC GROUPS
Kiwani Club of Hermosa Beach
Manhattan Beach Community Church
South Bay AIDS Network
Southside Coalition of Community Health Centers
Soroptimist International Manhattan Beach

CORPORATE
Corporate
APLA Health and Wellness
Chevron Products Company
Continental Development Corporation
Essential Access Health
Good Samaritan Hospital
Health Care LA IPA
Honeywell Hometown Solutions
L.A. Care Health Plan
Kaiser Permanente South Bay Medical Center
Kaiser Permanente West Los Angeles Medical Center
Medpoint Management
Memorial Hospital of Gardena
Watson Land Company

FOUNDATIONS
The Ahmanson Foundation
California Community Foundation
Delta Dental Community Care Foundation
Essential Access Health
Los Angeles Trust for Children’s Health
Swanton Foundation
United Way Capital Region

GOVERNMENT
City of Carson
City of Manhattan Beach
City of Redondo Beach
Health Resources & Services Administration (HRSA)
Los Angeles County Board of Supervisors

EMPLOYEE GIVING
Employees Community Fund of Boeing
Employees Charity Organization of Northrop Grumman
United Way, Inc.

SILVER
Roger L. Kohn
William Wright III and Margaret Maxwell
Edna P. Snow

PATRON
Cecilia Ball
Cheryl Bien
W.H. Faulkner
Marc and Joanne Moser
Roderick and Crystal Macdonell
Franklin Mah
Cindy Quane
Melanie J. Sharp
Brooke McIntyre-Tuley

SPONSOR
Lynn Anderson
Trish Anderson
Edward Barrish
James Brown
Amin Damji
Agnes Guerrero
Marjorie E. Goodman
The Harvey Ford Family Trust
Margaret Howe
J. Gregory and Ellen J. Hull
Ila Lauter
Beth Levy
Kenneth Libkin
Ann Martin
Daniel McIntyre
Edward Mitchell
Jane Munson

BOARD OF DIRECTORS 2018-2019

Trish Anderson / Board Chair
Principal, TMA Consulting LLC

Mike Garcia / Board Member
Owner, Enviroscope

Bob Layton / Board Member
Attorney

Diana Luna / Board Member
Community Volunteer

Dr. E. Wayne Gaddis / Board Member
Pastor, Greater St. Augustine M.B.C.

Elliott Smith / Board Member
Direct Sales, Businessman

Rus Billimoria, MBBS, MD, MPH / Board Member
Senior Director Medical Mgt., LA Care

Martie Mora / Board Member
Medical Management, Steven H. Rosenberg MD

Florence Guerrero / Board Secretary
Community Volunteer

J.Gregory Hull / Board Treasurer
Retired CPA

Five Decades of Care | 13
ADMINISTRATION
23430 Hawthorne Blvd., Suite 210
Torrance, CA 90505
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www.sbfhc.org

REDONDO BEACH CLINIC
2114 Artesia Blvd.
Redondo Beach, CA 90278

GARDENA CLINIC
742 West Gardena Blvd.
Gardena, CA 90247

CAROLE KEEN WELLNESS CENTER
270 East 223rd Street
Carson, CA 90745

OB/GYN CLINIC
323 N. Prairie Ave., Suite 210
Inglewood, CA 90301

DR. CLAUDIA HAMPTON CLINIC
1091 S. La Brea Ave.
Inglewood, CA 90301

APPOINTMENT LINE
(310) 802-6170

South Bay Family Health Care

A 501(c) (3) not-for-profit federally qualified health center (FQHC)