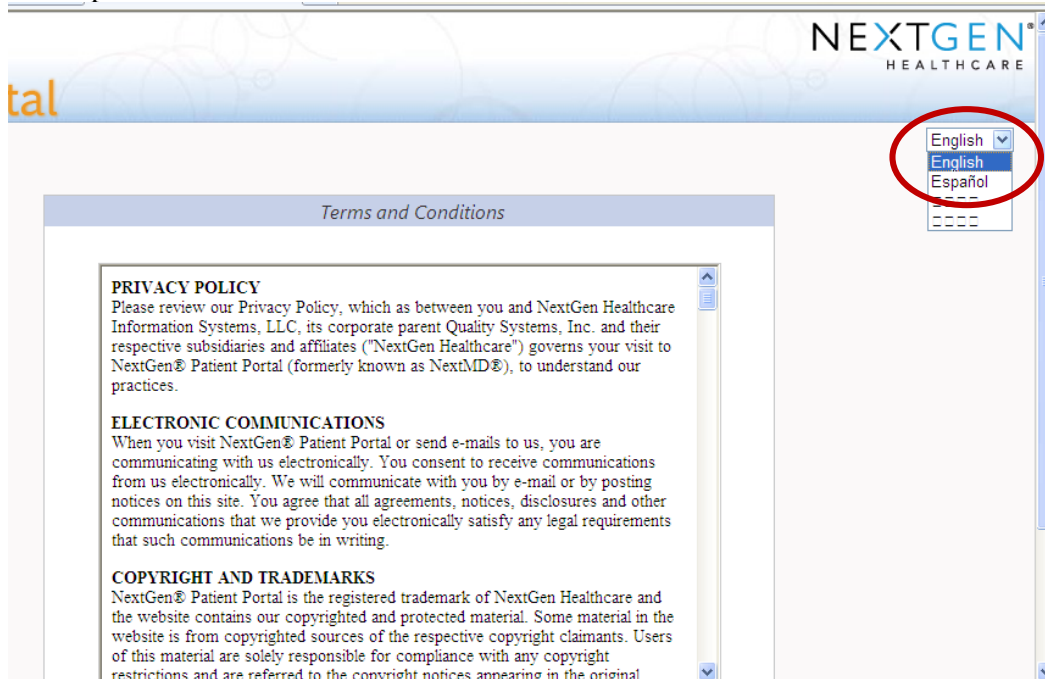


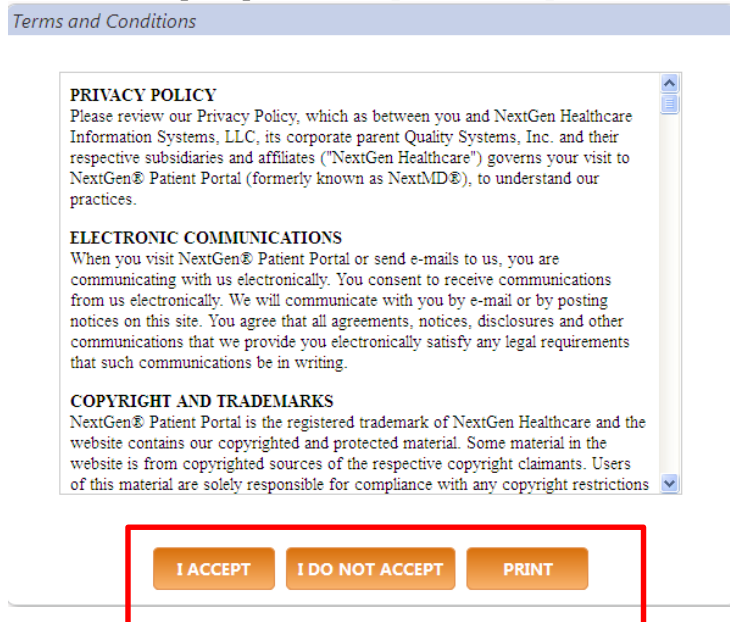
South Bay Family Health Care
Registration Process: <https://www.nextmd.com/Enroll>

Please contact your clinic or the appointment center at 310-802-6170 to obtain a Patient Portal Invitation or Enrollment Token.

1. Select **Create Account**. Patient will be able to select desired language (English/Spanish) from right hand top corner.



2. Patient will be prompted to **Accept**, **Not Accept** or **Print** Terms and Conditions



3(a). Select **I have an enrollment token**. Enter Enrollment token, DOB and Email address (if any); otherwise check box for “I do not have an email address”, will be prompted to enter Last Name. Click **Next**.

The image displays two sequential screenshots of a patient portal registration form. The left screenshot is titled "New to Patient Portal?" and contains the instruction "This is your first step to the enrollment process." Below this, it asks the user to "Please select the option that applies to you and provide the required information." The "I was given an enrollment token" radio button is selected. The form fields include: "Enrollment token" (with a placeholder "___-__-__" and a link "What is security token?"), "Date of birth (mm/dd/yyyy)" (with a placeholder "MM/DD/YYYY"), and "Email address". A checkbox for "I do not have an email address" is present but unchecked. A red box highlights the "Enrollment token" and "Date of birth" fields. Below the form are "NEXT" and "CANCEL" buttons, with a red arrow pointing to the "NEXT" button. The right screenshot shows the same form after the "I do not have an email address" checkbox is checked. The "Email address" field is now greyed out. A new field "Enter last name" with the value "Test" is highlighted by a red box. A "FRAUD WARNING" section is visible at the bottom of the form, containing a warning icon and text: "Any person who knowingly with the intent to defraud any medical agency by concealing and filing false information for medical care or treatment may be found to have committed a fraudulent act which is a crime and may be subject to criminal and civil penalties." The "NEXT" and "CANCEL" buttons remain at the bottom.

Select **Sign up for a new account**. You will then be sent to **Set up account**. See 3(c). to continue registration process.

The image shows a welcome message for a user named Jessica Test. The text reads "Welcome Jessica Test" followed by the email address "bgarcia@sbclinic.org". Below the text are two blue buttons: "Sign up for a new account" and "Add to an existing account". The "Sign up for a new account" button is highlighted with a red box.

3(b). If an invitation has been sent to you via email, complete enrollment by clicking on **Enroll Now** in the body of the email.

Complete your enrollment by following these steps:

1. Click on the button below to access Patient Portal.



or copy and paste the following into your browser's address bar:

<https://www.nextmd.com/enrollment/invitation?ibeid=6a35e63d-61d5-47b2-99dd-259a2eb5675b-6e31c7dd-6e45-47c7-82e6-eba50f111482>

Enter your phone number and date of birth. Please make sure your clinic has updated contact information. Click **Next**.

A screenshot of a web form titled "Welcome Jessica Test" with the email "bgarcia@sbclinic.org". Below the title, it says "Please enter the following information to verify your identity." There are two required fields: "* Phone number" and "* Date of birth" (with a placeholder "mm/dd/yyyy"). Below these is a checkbox labeled "I have my person number". At the bottom, there are two blue buttons: "NEXT" and "CANCEL". The "NEXT" button is highlighted with a red rectangular border.

Select **Sign up for a new account**.

A screenshot of a web form titled "Welcome Jessica Test" with the email "bgarcia@sbclinic.org". Below the title, there are two blue buttons: "Sign up for a new account" and "Add to an existing account". The "Sign up for a new account" button is highlighted with a red rectangular border.

3(c). Create your user name (minimum 6 characters) and password (minimum 8 characters with number and a special character). Click **Next**.

Set up account

* Username

× Use 6-50 characters

* Password

× Use 8 or more characters
× Use upper and lower case letters (e.g. Ba)
× Use a number (e.g. 1234)
× Use a [special character](#) (e.g. \$^%)
× Avoid including commonly used passwords (e.g. 'password')


* Confirm Password

NEXT **CANCEL**


4. **Set up your security questions.**
5. You have the option of adding additional security to your medical records by using **Google Authenticator**. If you decide to set up google authenticator, select **Get started**. You will be asked for a verification code each time you log on to your patient portal. You can opt-out by clicking **I am not interested**.

Protect your account with Google Authenticator

Each time you sign in to your Patient Portal account, you'll need your password and verification code.



Make your account more secure
Each time you log in, a unique verification code will be sent to your phone through the Google Authenticator app. Enter this code after your password for an extra layer of security.

 **Get started** **I am not interested**